

INTENSIVE ENGLISH LANGUAGE PROGRAM TUITION AND FEES

Except as described below, the following fees are non-refundable:

Application/Registration: \$250

I-901 SEVIS fee: \$350

Tuition: \$600 per month

Books and materials: Students will be responsible for purchasing their own books. Books are approximately \$50 per level. Fees will be included in the first month of each session.

Refund Policy

1. If a student withdraws within the first two weeks of class, tuition payments shall be prorated.
2. Tuition payments are non-refundable after the first two weeks of class.
3. If High Expectations cancels a program after enrollment, students shall receive a full refund for tuition, books, materials and activities.
4. High Expectations does not accept responsibility for costs incurred due to flight delays or cancellations.
5. Refunds or partial refunds are not given for public holidays, for days missed during the program or for late arrival or early departure.
6. If High Expectations cancels a student's enrollment due his or her unsatisfactory attendance or unacceptable behavior, according to the USCIS requirements for international students, no refunds shall be made.
7. The student is responsible for international bank transaction fees.

Refund Procedure

1. A request to cancel an enrollment or a refund, must be made in writing to the Admissions Officer. Any refund will be paid directly to the person who originally paid the program fees.
2. If a refund is approved, the funds will be transferred to the original account within 14 days of approval. Refund method will be the same as the original payment method.
3. Students may submit a formal grievance within 30 days of receipt of notice of denial of their refund. Grievances must be submitted in writing to the school Director. After consideration of all available evidence, the Director may: (1) issue a refund of the appropriate amount, or (2) dismiss the grievance.

